8.705-4 Compliance with orders.

(a) The *central nonprofit agency shall* inform the *ordering office* of changes in lead time experienced by its AbilityOne participating nonprofit agencies to minimize requests for extensions once the *ordering office* places an order.

(b) The *ordering office shall* grant a request by a *central nonprofit agency* or AbilityOne participating nonprofit agency for revision in the delivery or completion schedule, if feasible. If extension of the delivery or completion date is not feasible, the *ordering office shall* notify the appropriate *central nonprofit agency* and request that it reallocate the order, or grant a purchase exception authorizing *acquisition* from commercial sources.

(c) When an AbilityOne participating nonprofit agency fails to perform under the terms of an order, the *ordering office shall* make every effort to resolve the noncompliance with the nonprofit agency involved and to negotiate an adjustment before taking action to cancel the order. If the problem cannot be resolved with the nonprofit agency, the *ordering office shall* refer the matter for resolution first to the *central nonprofit agency* and then, if necessary, to the Committee.

(d) When, after complying with 8.705-4(c), the *ordering office* determines that it *must* cancel an order, it *shall* notify the *central nonprofit agency* and, if practical, request a reallocation of the order. When the *central nonprofit agency* cannot reallocate the order, it *shall* grant a purchase exception permitting use of commercial sources, subject to approval by the Committee when the value of the purchase exception is $25,000 or more.

Parent topic: 8.705 Procedures.